

DATE: August 17, 2011

TO: FirstSight Optometrists

FROM: Anh Nguyen, O.D., Director of Quality Assurance

**SUBJECT: IMPORTANT CONTACT LENS INFORMATION: PLEASE  
TEMPORARILY STOP PRESCRIBING AND DISPENSING AVAIRA TORIC  
CONTACT LENS**

In the past few days, we have learned of Avaira Toric patient reports of ocular issues, including hazing, swelling and discomfort in both new fits and experienced wearers. As a result, we are asking all of our doctors to *temporarily stop prescribing and dispensing the Avaira Toric and Breathables Toric contact lenses*.

Until we fully understand the issue, no Avaira Toric orders should be prescribed or delivered to any patient (including trials).

Please contact all patients who are awaiting product to notify them of a delay in receiving their trial contact lenses. If you have a patient who cannot wait to receive their lenses, please work with your patient to find the best alternate option.

Please immediately contact me at [anh.nguyen@firstsightvision.net](mailto:anh.nguyen@firstsightvision.net) or Louvy Gamez at [louvy.gamez@firstsightvision.net](mailto:louvy.gamez@firstsightvision.net) with the contact information of each, if any, of your Avaira Toric patients who report having experienced any ocular issues.

While this is most probably an overly cautious response, our goal is to always ensure that our patients receive the best possible care and service.

We are actively investigating to determine whether the reported patient issues are linked to the product, and we are in active dialogue with CooperVision, the manufacturer. We believe that there may be some issues with some lenses in certain lots of these lenses (although we have yet to receive any formal confirmation of this from Coopers).

Assuming we are correct in our supposition, we have yet to learn the extent of the issue, but we, and our parent company, National Vision, are assisting CooperVision to help them identify the potential impact and secure the appropriate guidance.

CooperVision has assured us it is diligently and quickly investigating any issues with respect to particular lots which may be impacted and will provide us more details as soon as possible, hopefully by the end of this week. Until then however, as a precaution, we are not going to let any Breathable Toric or Avaira Toric lenses leave our offices.

**This is only an Avaira Toric issue.** There have been no recently reported issues with Avaira spherical lenses

We are working to resolve this as quickly as possible and expect to have an update to you by the end of next week. Please contact your District Manager or Area Doctor with any questions.

Apart from the recent issues we have identified, these have been high quality lenses. We are looking forward to resuming our normal dispensing of this product.

ADN